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The Period of Validity: 01 January 2023 -31 December 2023

PHYSICAL ANALYSIS

ANALYSIS CODE	TYPE OF ANALYSIS	TEST STANDARD	PRICE (TL)	
FIBER TESTS and ANALYSIS				
FTM 01	Individual Fiber Length Determination	TS 1140 ASTM D 5103 ISO 6989	730	
FTM 02	Fiber Fineness Measurement			
FTM 02.1	Microscobic Method	TS 1186 ASTM D 2130 ISO 137	740	
FTM 02.2	Gravimetric Method	TS 2874 EN ISO 1973	670	
FTM 03	The number of crimps and percent shortening in the fibers		670	
FTM 04	Amount of Foreign Material	TS 1104 ASTM D 2812	340	
FTM 05	Determination of micro dust and foreign material in short stapel fibers (with SDL/Denkendorf micro dust and foreign material analysis instrument MDTA3)		340	
	YARN TESTS and ANALYSIS			
FTM 06	Fiber Linear Density (Fiber count)	TS 244 EN ISO 2060 ASTM D 1907	300	
FTM 07	Elastan (Spandex) Yarn Linear Density (Yarn count)	ASTM D 2951 ASTM D 2653	340	
FTM 08	Yarn Breaking Strength and Elongation	TS EN ISO 2062 ASTM D 2256	410	
FTM 09	Yarn Twist Count	TS EN ISO 2061 ASTM D 1422 ASTM D 1423	270	
FTM 10	Length of Yarn in Bobbins (in meter)		270	
FTM 11	Number of Knots in Yarns		740	
FTM 12	Yarn Evennesss -Stapel fiber yarns(USTER TESTER5) -Fancy yarn(USTER TESTER 5)	ISO 16549	1400 1400	
FTM 13	Yarn appereance (Contrast Plate)	TS 628	310	
FTM 14	Determination of yarn production method (Ring/OE comparison)		1050	
FTM 15.1	Yarn-yarn friction (CTT)	ASTM D 3412	770	
FTM 15.2	Yarn-metal friction (CTT)	ASTM D 3108	770	
FTM 16.1	Entanglement properties (CTT)		560	
FTM 16.2	Entanglement stability (CTT)		560	
FTM 17	Yarn hairiness (USTER TESTER 5-CTT)	ASTM D 5647	1120	
FTM 18	Stapel fiber/filament determination		230	
FTM 19	Filament count -up to 50 pieces -50-150 pieces		270 370	

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	-150 and over		600
	FABRIC TESTS and ANALYS	IS	
	Determination of yarn linear density of yarn	TS ISO 7211-5	
FTM 22	removed from the fabric	ISO 7211-5	270
F 1 W1 22	-Warp yarn count	TS EN 14970	270
	- Weft yarn count	13 EN 14970	270
	Determination of yarn twist of yarn removed from	TS 256	340
FTM 23	the fabric -Warp yarn count	ISO 7211-4	340
	- Weft yarn count		340
FTM 24	Shrinkage ratio of the fabric yarns	TS 254ISO 7211-3	270
	Simmings runs or the runs yurns	ASTM 3883	
	Yarn per unit length	*TS 250 EN 1049-2	• • •
FTM 25	-Warp	(Accredited)	280
	-Weft	ASTM D 3775	280
		ISO 7211-2	
		*TS 251-Method 6	
		(Accredited) *TS EN 12127	
ETNA 26	Mass nanunit ans		200
FTM 26	Mass per unit area	(Accredited) ASTM D 3776 ISO 3801	280
		TS EN ISO 29073-1	
		ASTM 6242	
	Fabric width	TS EN 1773	260
FTM 27	Fabric length	ASTM 3774	260
	raone length	TS 7128 EN ISO 5084	200
		ASTM D 1777	
FTM 28	Fabric thickness	TS EN ISO 9073-2	270
		ASTM 5729	
FTM 29	Fabric construction	1101111 3 / 2 /	450
FTM 30	Fabric strength (Tests applied in weft and warp dire	ections are priced individual	
		*TS EN ISO 13934-1	-57
	Strip Method	(Accredited)	4.70
FTM 30.1	-Warp	ASTM D 5035 TS EN	450
	-Weft	ISO 1421 Metot 1	450
		TS EN ISO 29073-3	
	Cron Mathad	* TS EN ISO 13934-2	
ETM 20 2	Grap Method Worn	(Accredited)	410
FTM 30.2	-Warp -Weft	ASTM D 5034 TS EN	410
	- ** CIL	ISO 1421 Metot 2	
FTM 31	Tear Strength (Tests applied in weft and warp direct)
	Pendulum Method	TS EN ISO 13937-1	410
FTM 31.1	-Warp	ASTM 1424 TS 3241-2	410
	-Weft	EN ISO 4674-2	110
	Single Tear Method	TS EN ISO 13937-2	_
FTM 31.2	-Warp	TS EN ISO 13937-3	310
	-Weft	TS 3241-2 EN ISO	310
		4674-1 Method B	
	Determination of tear force of wing		310
FTM 31.3	-Warp	TS EN ISO 13937-3	310
	-Weft		210

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	Double Tear Method	TS EN ISO 13937- 4	210
FTM 31.4	-Warp	TS EN ISO 4674-1	310
	-Weft	Metot A	310
FTM 32	Puncture resistance		900
		TS EN ISO 13938-1	
FTM 33	Bursting Strength	*TS EN ISO 13938-2	450
		(Accredited) TS 7126	
		TS EN ISO 12947-2	
		TS EN ISO 12947-3	
	Abrasion (friction) resistance	TS EN ISO 12947-4	
FTM 34	- Martindale	ASTM D 4966	
	- Wartingare	TS EN 530 First 20000	
		cycles: Every added	670
		10000 cycles:	310
FTM 35	Pilling Cycles or time which are demanded beside the		
FTM 35.1	Martindale –for 2000 cycles	TS EN ISO 12945-2	370
	ICI pilling box		370
FTM 35.2	-Knitting fabric 7000 cycles	TS EN ISO 12945-1	370
	-Woven fabric 18.000 cycles	FG FN 190 120 15 2	
FTM 35.3	Random Tumble Pilling Tester (30 min.)	TS EN ISO 12945-3	370
	For every additional 30 min.	ASTM D 3512	210
FTM 36	Air permeability	TS 391 EN ISO 9237	340
	Comment of the	ASTM D 737	
ETM 27	Seam strength	TS EN ISO 13935-1	300
FTM 37	-Warp direction -Weft direction	TS EN ISO 13935-2	300
	Seam Slippage	TS EN ISO 13936-1	
FTM 38	-Warp direction	TS EN ISO 13936-2	420
111130	-Weft direction	BS 3320	420
FTM 39	Seam density	22 5525	270
2 21/2 05		TS EN ISO 20932-1	
		TS EN ISO 20932-2	
TEVEN AL AO	Strecth properties of fabrics	TS EN ISO 20932-3	400
FTM 40	-Knitted fabric	ASTM D 2594	490
	-Woven fabric	TS 6071	490
		ASTM D 3107	
FTM 41	For socks -Crosswise elasticity	TS 401	340
	-Longitudinal elasticity	10 701	340
FTM 42	Fit test on socks		550
FTM 43	Loop to ground yarn ratio in towel fabrics	TS 629 TS EN 14697	320
FTM 44.1	Circular bending rigidity of fabrics	ASTM D 4032	340
FTM 44.2	Bending rigidity (Cantilever method)	TS 1409	420
FTM 45	Fabric Drapeness	TS 9693	650
	^	TS EN ISO 9073-9	
FTM 46.1	Water Vapour Permeability (Permetest)	TS EN ISO 11092	1680
	Water Vapour Permeability	EN ISO 420	1.450
FTM 46.2	(Cup Method)	EN ISO 20344	1450
ETN 47		EN ISO 14268	2220
FTM 47	Water Vapour Permeability (Hot Plate)	TS EN ISO 11092	2230
FTM 48	Thermal Properties Measurement (Alambeta)		1330

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FTM 49	Thermal Resistance Measurement (Hotplate)	TS EN ISO 11092	1610
FTM 50	Moisture Management Tester (MMT)	AATCC 195	1330
FTM 50.1	3 D MMD	111100170	700
	Fabric Friction Coefficient Measurement Frictorq	100 21102	560
FTM 51	Lloyd	ISO 21182	560
FTM 52	Resistance to Radiant Heat Transfer	TS EN ISO 6942	4800
	Determination of resistance to damage by flexing:		
	Weft:	TS EN ISO 7854	2120
FTM 53.1	Warp:	Method B	2120
1 1111 00.1	For each additional 100.000 cycles in both weft and	(up to 200.000 cycle)	1010
	warp direction	(1)	
	Determination of resistance to damage by flexing:	TC EN ICO 7054	000
	Weft:	TS EN ISO 7854 Method C	900 900
FTM 53.2	Warp: For each additional 1000 cycles in both weft and	(up to 2000 cycle)	900
	warp direction	(up to 2000 cycle)	900
	Reflectivity measurement (For every different		
FTM 54	condition)		900
	,	TS EN 1149-1	7.00
FTM 55.1	Electrical resistance	TS EN 1149-2	760
FTM 55.2	Electrical resistance	TS EN 1149-3	2420
F 1 W1 55.2	Electrical resistance		2420
FTM 56.1	UV Resistance	TS EN 277	31 tl/saat
FTM 56.2	UV Aging	EN ISO 4892	21 tl/saat
FTM 57	Solar Radiation		2930
FTM 58	Thermal Radiation		1780
FTM 59.1	Pile height in carpets	TS 7125 ISO 1766	230
FTM 59.2	Carpet thickness measurement	TS 3374 ISO 1765	230
EEE 4 50 0	Detection of the number of loops in carpets	FG 5205 IGO 1562	270
FTM 59.3	-Crosswise	TS 5285 ISO 1763	270
	-Longitudinal Synthetic turf (pile width, pile lenght, total pile		
FTM 60	lenght, pile fineness, total weight, yarn density in		2230
I INI OU	lenhtwise and transverse direction, width-lenght)		2230
	APPAREL ACCESSORIES TESTS and A	NALYSIS	
FTM 61	Zip Tests		
FTM 61.1	Zip push-pull tests	TS EN 16732	450
FTM 61.2	Holder resistance	TS EN 16732	450
FTM 61.3	Edge shield top stopper analysis	TS EN 16732	450
FTM 61.4	Outer resistance under the lateral force	TS EN 16732	450
FTM 61.5	Bottom stopper resistance	TS EN 16732	450
FTM 61.6	Lateral strength resistance of the clamp	TS EN 16732	450
FTM 61.7	Cursor lock resistance	TS EN 16732	450
FTM 61.8	Chain width	TS EN 16732	450
FTM 61.9	Deformation resistance of cursor	TS EN 16732	450
FTM 61.10	Cursor strain resistance	TS EN 16732	450
FTM 62	Button resistance	ISO 8124 ASTM D 7142-2	630
FTM 63	Break strength of touch and close fastener	TS 12242	450
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FTM 64	Break strength from eyelet and snap fabric		770
	OTHER TESTS		
FTM 65	Taking microscobical photo		650
FTM 66	Breaking strenght of webbing and tape	TS 3248	660
FTM 67	Compression Strength		700
FTM 68	Conpressional recovery	ASTM D 3575	450
FTM 69	Stifness Measurement (Shore A) (Shore D)	TS ISO 48-4	340 340
FTM 70	Coating adhesion	TS EN ISO 2411	660
FTM 71	Components of downs	TS EN 12131	4450
FTM 71.1	Determination of down filling force	TS EN 12130	2520
FTM 72	Density of shoe ground	TS ISO 2781	900
FTM 73	Drying Rate	AATCC 201	1220
FTM 74	Mask breathability	EN 14683	1540
	CARDBOARD TESTS AND METH	IODS	
	ard tests; At least 25 specimens shall be sent from each rator parts in A-4 dimensions. Samples should not be l		ement
FTM 75	Number of grooves, Groove height, Groove length	TS 1119	770
FTM 76	Bursting strength of cardboard	TS 1119	510
FTM 77	Puncture resistance of cardboard	TS1119	510
FTM 78	FTM 78 Edge crushing resistance TS 1119		750
PROTECTIVE GLOVES TESTS AND METHODS			
FTM 79	Shear strength in protective gloves	TS EN 388	2890
FTM 80	Puncture resistance in protective gloves	TS EN 388	980
FTM 81	Tear strength in protective gloves	TS EN 388	670
FTM 82	Abrasion resistance in protective gloves	TS EN 388	1560

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CHEMICAL ANALYSIS

ANALYSIS CODE	TYPE OF ANALYSIS		TEST STANDARD	PRICE (TL)
	FIBE	R ANALYSIS		`
KTM 01	Moisture Content		TS 248	350
KTM 02	Oil content (Extraction with	h Ether)	TS ISO 3074	500
KTM 03	Determination of Foreign N	Materials for Wool	TS 1104	800
KTM 04	Maturity			500
KTM 05	Determination of Washing		TS 464	1000
KTM 06	Determination of Wool Sol Hydroxide		TS 885	350
KTM 07	Determination of non-fiber			800
	FABRIC PERF	ORMANCE TEST AND A	-	
KTM 08	Hydrophilic Cotton Analys	es	TS 4786 (Physical +Chemical)	3500
KTM 09	Gauze Analyses		TS 6077 (Physical + Chemical)	3500
	Textiles Fabrics- Determination of	0-1000mm water column		380
KTM 10		1000-5000mm water column	TS EN ISO 811	500
	Pressure Test	5000mm water column		650
KTM 11	Water Repellency of Fabrics by the Bundesmann Rain-Shower Test		TS EN 29865	1000
KTM 12	Water Repellency Spray Test		TS EN ISO 4920	350
KTM 13	Oil Repellency Rating of Fabrics		* TS EN ISO 144419 (Accredited)	480
KTM 14	Wrinkle Recovery		TS EN ISO 2313- 1,2313-2	550
KTM 15	Flammability for Garments and Upholstery Fabrics		C.F.R. 1610, TS EN ISO 6941, TS EN ISO 6940, TS EN ISO 15025	1300
	Flammability test (Floors a	nd Carpets)	TS 5193	1300
KTM 16	Flammability test (Cigarett Flammability test (Match n	,	TS EN 597-1	1300
	bed)	8 000000 111	TS EN 597-2	1300
KTM 17	Determination of Formaldehyde		ISO 14184-1 ISO 14184-2	600
KTM 18	Determination of Ash of Textiles		TS 8003	450
KTM 19	Dimensional Stability to W Every Additional Washing	ashing	TS EN ISO 6330	400 100
KTM 20	Advices of Care Label			1800
KTM 21	Appearance After Washing Washing	Every Additional	TS ISO 7768, TS ISO 7770 After One Washing	400 100

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IZEN A 22	D: : 10, 132,	_	CI	TS EN ISO 3175-	500
KTM 22	Dimensional Stability to Dry-Cleaning		1,3175-2		
KTM 23	Relaxation Shrinkage			TS 2374	1000
KTM 24	Felting Shrinkage			TS 2374	1000
KTM 25	Visual Method for the F Resistance of Fabrics	Evalı	uation of Wrinkle	TS ISO 9867	500
IZTONI AC	Hydrophylicity			TS 866, TS 629	300
KTM 26	Hydrophylicity of towe	l fab	rics	TS EN 14697	300
KTM 27	Hydrophylicity of nonv	owe	ns		300
	(COL	OUR FASTNESS TESTS		
			nen 4th blue scale is equal		1000
	Colour Fastness to	to			1000
KTM 28	Light		nen 6th blue scale is equal	TS EN ISO 105-B02	1300
		to		TS EN ISO 105 B06	
		to	nen 7th blue scale is equal		1900
			nen 4th blue scale is equal		
		to			1000
	Colour Fastness to Air		en 6th blue scale is equal		
KTM 29	Conditions	to	-	TS 4460 ISO 105-B04	1300
			nen 7th blue scale is equal		1000
		to	-		1900
KTM 30	Colour Fastness to	Eo	r single sample	TS EN ISO 105 B 07	1500
KTWI 30	Light+Perspiration	1.0	i single sample	13 EN 13O 103 B 07	1300
KTM 31	Colour Fastness to		Acidic	TG 200 IGO 105 E04	300
KTM 32	Perspiration	Alkaline		TS 398 ISO 105-E04	300
IZEDA 22		1.1	• 1	TS 739 EN 20105-	200
KTM 33	Colour Fastness to Hypochloride		N01	300	
KTM 34	Colour Fastness to Chlo		ted Water	TS ISO 105-E03	300
KTM 35	Colour Fastness to Saliv			DIN 53160	300
KTM 36	Colour Fastness to Dry-	Cle	aning	TS EN ISO 105 D01	300
				* TS EN ISO 105 X	
KTM 37	Colour Fastness to Rub	bing		12 (Accredited),	250
		Ü		AATCC 8 TS EN ISO 105 X 16	
KTM 38	Colour Fastness to Water	er		TS EN ISO 105 E 01	250
				TS EN ISO 105 E 02,	250
KTM 39	Colour Fastness to Sea Water		AATCC 106	250	
KTM 40	Colour Fastness to Acid		TS EN ISO 105 E05	250	
KTM 41	Colour Fastness to Alkaline		TS EN ISO 105 E06	250	
KTM 42	Colour Fastness to Water Drops		TS EN ISO 105 E07	250	
	*		TS 400 EN ISO 105	250	
KTM 43	Colour Fastness to Pero	xide		N02	
TZTPN A A A	Calara E	•		TS 472 EN ISO 105 X	250
KTM 44	Colour Fastness to Ironing		11		

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KTM 45	Colour Fastness to Dry	-Heat	TS 3515 EN ISO 105 P01	250
KTM 46	Color fastness to washing		TS EN ISO 105-C06- C07-C08-C09-C10	250
KTM 47	Not to give the perspira	tion stain to outside		250
KTM 48	Fastness to PVC		TS 7585 EN ISO 105 X10	250
KTM 49	Colour fastness to stear	ming	TS 7189 EN ISO 105- E11	250
		CHEMICAL ANALYSIS		
	Quantitative Fiber Anal	lyse (for every single fiber)		400
KTM 50	Quantitative Fiber Analouble -Triple -added fiber	lyse	TS 4739, TS EN ISO 1833-(1-27)	850 1200 400
KTM 51	Specific fiber determina	ation	The price and method vary according to the fiber type.	750
KTM 52	Determination of polymer material		The price and method vary according to the material type.	750
KTM 53	Determination of PVC			900
KTM 54	Phenolic Yellowing			500
KTM 55	Knitting Oil Performance Test (for all temperature and all type of fiber)			900
KTM 56	Qualitative Determinati			450
KTM 57	Quantitative Determina		TS 394	450
KTM 58	Qualitative Determinati			1300
KTM 59		on of Finishing Materials		1300
KTM 60		genic Dyestuff Analysis	TS EN 16373-2	1500
KTM 61	Antibacterial Activity		ASTM E 2149	2650
		Respect to L,a,b measurement values		600
KTM 62	Colour Differences	assessment from original sample with spectrophotometer		600
		-assesment from original sample by eye		600
		Infrared		900
KTM 63	Whiteness index Metamer index			600 600
KTM 64	Azo Dyestuff Determination		EN 14362-1, EN 14362-3	1500
KTM 65	pH Determination		TS EN ISO 3071	290
KTM 66	Qualitative Determinati	on of Sulphur		560
KTM 67	Determination of honey	/dew		300
KTM 68	Determination of Acid			400
KTM 69	Determination of Alkal	i		400
KTM 70	Determination of Solid	Materials		400

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KTM 71	Determination of Peroxide		400
KTM 72	Quantitative Determination of Every Single Ion in Water		300
KTM 73	Qualitative Determination of Nickel		300
KTM 74	Qualitative Determination of Iron		300
KTM 75	Determination of Optical Brightness		300
KTM 76	Comment (comments about in which process step and how the problem occured and how this problem can be prevented and/or solved)	Tests and analyses that have done additionally will be priced as 50% of the original price	1600
KTM 77	FTIR Analyses		800
KTM 78	Dimention Change by Water Vapour		400
KTM 79	Spirality Test After Washing		400
KTM 80	Waiting at high temperatures (Until 100 °C) (1 day)		500
KTM 81	Waiting at high temperatures (Until 180 °C) (1 day)		650
KTM 82	Waiting at low temparatures $(-35-0 \text{ °C})$ (1 day)		750
KTM 83	Waiting at low temparatures (-70 – 35 °C) (1 day)		1200
KTM 84	DSC Analysis (Melting Temperature, Melting Energy, Melting Peak Point, Crystallization Peak, Glassy Transition Temperature)	TS EN ISO 11357	750
KTM 85	Determination of Resistance Against Liquid Chemical Substances	TS EN ISO 6530	220 (Any additional chemical : 220)
KTM 86	Color Change Evaluation with Gray Scale		200
KTM 87	Smear Evaluation with Gray Scale		200
	LAUNDRY TESTS		
T)	The prices of the following research tests are determined in	in the company interview.)
YL1	Washing Product-Stain Removal Test (15 stain)	A.I.S.E., In-house	
YL2	Washing Product -Color Care (Color Diffrence Measurement after 10 washing)	A.I.S.E., ISO 105 A05, ASTM D2244	
YL3	Washing Product – Whiteness Index Measurement after 10 washing	A.I.S.E, ASTM E313	
YL4	Washing Product – Yellowness Index Measurement after 10 washing	ASTM E313	
YL5	Washing Product- Softness Test	Panel Test Instrumental, ASTM D 4032	
YL6	Washing Product- Odor Test Perfume Intensity Panel Test Malodor (synthetic or real conditions) Assessment Panel Test	SNV 195651 Panel Test Panel Test	
YL7	Washing Product- Dissolving Test	Scale Evaluation	

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YL8	Washing Product- Foaming Test	Scale Evaluation
VI O	Washing Product- Hygiene Test	EN1276
YL9	(4 Microorganisms)	EN1276

<u>P.S.</u>: * signed tests are accredited experiments

CONTRACT TERMS

- 1.Test Request Form is filled by the customer. The responsibility of the information given by the customer belongs to him. When a new report is requested as a result of incomplete or incorrect information, the fee for the newly prepared report is additionally charged. The stamped and signed Test Request Forms are recorded and the fee is conveyed to the customer with the "Customer Price Offer Form". After the fee is paid and the receipt is sent to our laboratory, testing begins. This offer is valid for 1 month. After the test fee is paid, the transaction cannot be canceled.
- 2. Sampling process and definition of sample is done by the customer. The responsibility of whether the sample is taken in accordance with the test conditions, transportation, packaging and preservation during the period until its acceptance in the laboratory belongs to the customer.
- 3. The technical documents of the sample must be sent by the customer together with the sample.
- 4. The request of the customer should given the standard method for the test. If not, tests are carried out using the standard/method agreed with the customer.
- 5. Any discrepancy between the request or offer and the contract is tried to be resolved before laboratory activities begin. In the case of contract amendments made after the laboratory activity has started, the contract is reviewed and the amendments made are notified in writing to all personnel affected by this situation.
- 6. Where the test method prevents an unequivocal assessment of the measurement uncertainty, an estimate is made of the application of the method based on theoretical principles and practical experience. For a particular method in which measurement uncertainties of results are established and verified, there is no need to evaluate the uncertainty of measurement for each result if it can be shown that the identified critical influences are under control.
- 7. If the customer requests a declaration of conformity to a specification or standard for the test (such as suitable/not suitable, passed/failed, within tolerance/out of tolerance), it is checked whether the decision rule is explained in the specification or standard. If the decision rule is explained, the decision rule is not explained, the decision rule is determined and recorded in the Test Request Form, by reaching an agreement with the customer in line with the recommendations of the laboratory responsible. Before starting the test, the decision rule determined in agreement with the customer is written on the test report and conformity assessment is made.
- 8. In case the customer or his representative wishes to witness the experiment, the experiment can be conducted under the supervision of the customer by filling out the "Customer and Visitor Privacy Statement Form".
- 9.Experimental samples are stored for 3 months and destroyed after 3 months. Since the samples of the trials with the report publication date older than 3 months are destroyed, the test cannot be repeated.
- 10. All information obtained or created during the performance of laboratory activities is considered confidential information. In the disclosure of confidential information, the explanations given in TS EN ISO 17025:2017, Article 4.2 are followed. Except for legal provisions, only top management can disclose confidential information.
- 11.Test reports and results are sent to the customer specified in the "Company requesting the test" section of the test request form without obtaining approval.
- 12. Test reports and Test Price List Form accredited tests are indicated with a "*" sign. Subcontracting services are not used in laboratory accredited testing services.
- 13. Lack of information in the test request form, missing sample, etc. For samples that cannot be processed due to other reasons, the arrival date is accepted as the completion date. In such cases, samples are kept in the sample acceptance unit for a maximum of 1 week. During this storage period, the statement "Awaiting sample/information" is written on the samples. At the end of the one-week period, if the deficiency is not completed or the sample is not taken back despite the demand, the sample is destroyed.
- 14. The customer can take back the remaining samples after the test within 3 months by signing the "Test Sample Retrieved Form".
- 15.Normal service time is 3 days, expedited service time is 1 day. However, if the required tests (eg, light fastness) take a long time or the laboratory has a high workload, the normal service time may be longer. In case of prolongation of the period, verbal information is given to the customer. When the analysis results are requested to be delivered with a fast service, 50% is added to the analysis fees. An additional fee of 100 TL is charged for revised reports.
- 16. Unless a different agreement has been made between the parties, the fees in the current "Test Price List Form" are accepted as valid. The current price list is available at http://tekaum.ege.edu.tr. Prices in the Price List Form don't include VAT. Our laboratory has the right to revise the Price List. The report preparation fee covers the report to be prepared in only one language. A 30% price difference is charged for reports prepared in a second language. When the report is requested to be evaluated using special statistical methods, 10% price difference is charged.

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^{17.} In case of a deviation/non-conformity due to any non-compliance, verbal information is given to the customers on the same day to explain the situation.

^{18.} If there is a defect or error in any test report given by our laboratory, it is corrected and the corrected report is delivered to the customer.